

Championing Privacy and Safeguarding in Education

Schools carry a unique responsibility. They are trusted not only to educate but to protect. In an age where data breaches and regulatory pressure are rising, many schools are looking for practical support that goes beyond templates and tick-box compliance and aligns with their safeguarding responsibilities.

That's where we come in.

We work with schools as their named Data Protection Officer, offering hands-on support that strengthens safeguarding while keeping day-to-day operations running smoothly. From reviewing policies to responding to parent queries, we help schools meet their obligations under the UK Data Protection Act and GDPR without losing focus on their core mission.

For many schools, privacy isn't ignored—it's just under-resourced. Leaders and staff are stretched. Most are not privacy experts. We fill that gap. Our privacy lawyers and consultants act as part of the school community, not outside it. We attend key meetings, manage the DPO inbox, review supplier agreements, and help staff spot and respond to risks before they become problems.

We also provide training that works. No theory-heavy presentations. Just short, focused sessions grounded in real school scenarios. Staff learn how to handle everyday privacy questions, respond to incidents, and know where to go when things escalate.

Our work is both strategic and practical. We review how data is shared, update policies in line with current law, and respond quickly to subject access requests and breaches. When needed, we handle regulator communication and guide schools through sensitive investigations with care and clarity.

The result is a stronger privacy culture. Staff feel supported, not exposed. Parents trust that personal data is handled responsibly. And schools have a clear, documented record of their compliance efforts.

This isn't about risk avoidance. It's about building confidence—across leadership, staff, and families. We help schools stay focused on students, while we handle the shifting privacy landscape behind the scenes.

That's what real safeguarding looks like in practice. Calm. Clear. Compliant.

Named DPO support embedded into school operations

DPO inbox managed, with direct response to parent and staff queries

Practical privacy guidance aligned with safeguarding obligations

Data sharing agreements and policies reviewed and updated

Staff trained through short, scenario-based sessions

Ongoing compliance tracked and evidenced for inspections

Increased trust from parents, staff, and governors

Subject Access Requests and breaches handled with expert care

Rebuilding Privacy from the Ground Up in a Global FMCG Organisation

With over 90,000 employees and a complex global footprint, this multinational consumer goods company needed a fundamental rethink of how privacy was embedded across its operations. While policies and tools were in place, they were ineffective. Privacy Impact Assessments (PIAs) were inconsistent, key stakeholders were disengaged, and the organisation was at risk of non-compliance across several regions.

The existing PIA tool, had become more of a barrier than a solution. Teams found it difficult to use, time-consuming, and detached from day-to-day operations. As a result, many were bypassing it entirely, creating a false sense of compliance and leaving critical privacy risks undetected.

At the same time, training efforts were falling flat. Employees didn't know when or how to engage with privacy teams, and awareness of internal processes was low. It became clear that privacy needed to move from being a compliance afterthought to an integrated part of decision-making across functions.

In response, the company launched a strategic overhaul. Working with privacy and legal leads, they rebuilt the PIA process around simplicity, speed, and relevance to daily roles. Stronger governance followed, with clearer escalation paths and more defined ownership of risk.

To build internal support, the team created a privacy playbook to guide employees through the new process. Country Privacy Stewards shared short video stories explaining what had changed and why it mattered. These brought the shift to life and helped teams relate to the changes in a practical way.

The result? A streamlined PIA experience, stronger engagement, and earlier visibility of privacy risks. The company moved from siloed compliance activity to shared privacy ownership across teams.

This is privacy made real. Focused on people. Built for scale.

"We finally have a PIA process people actually want to use."

— Regional Privacy Lead, Global FMCG Company

Simplified and relaunched the PIA process

Risk escalation made clear and consistent

Video-led awareness campaign with local voices

Central privacy hub launched: templates, training, and guides

Engagement up across legal, ops, and product teams

Privacy embedded in decision-making, not added later

Managing Privacy at Scale for a Global Cosmetics Brand

A global personal care company, with over 900 stores and franchises, and operations in more than 70 countries, needed a consistent, joined-up approach to privacy. With a workforce of 22,000 people, spread across dozens of jurisdictions, the pressure on local privacy leads was increasing. The company wanted central support, but without adding more internal burden.

That's where we stepped in as their strategic partner.

We now serve as the central privacy operations hub for the business, coordinating activity across markets and helping to simplify complexity. We support everything from vendor due diligence and data breach response to subject rights requests and privacy by design reviews. Our role is both strategic and hands-on, ensuring that privacy is embedded in operations and supported by clear, timely action.

Where other businesses might juggle different consultants and fragmented services, our client has a single point of contact for global privacy operations. We manage the global privacy inbox, respond to day-to-day queries, and keep policy reviews and risk assessments moving. We attend critical internal meetings, provide regulatory guidance, and handle escalations when they arise.

We also run practical training for staff at all levels. These sessions are designed to build confidence, not just awareness, and are tailored to the real decisions employees face when handling personal data. In markets with unique legal obligations, we work directly with local leads to adapt support without losing consistency.

By partnering with us, our client has reduced the strain on in-house teams, improved response times, and gained clearer visibility across their global privacy landscape. Local teams now have the guidance and structure they need, while global leadership can easily monitor risks, review progress and see outcomes, all in one place.

This is privacy management made manageable.

"One team. One trusted partner. Many moving parts, brought together with care."

Privacy operations supported across 70+ countries

Single point of contact for all global privacy queries

Data breaches, DSARs, and vendor risks managed end to end

Practical support for privacy by design and due diligence

Global privacy inbox monitored and actioned daily

Staff training delivered with local relevance and global consistency

Policies reviewed and risks assessed across all markets

Trusted partner for in-house privacy leads worldwide

How a Global Insurer Embedded Privacy Culture Across 10 Countries

Our client is a multinational life insurance, pensions, and asset management group, operating across ten countries and tracing its roots back to the mid-1800s. With such a broad and complex structure, ensuring consistent privacy practices across business units had become a growing concern.

They approached us with a clear mandate: help them understand their true privacy posture, identify cultural and operational risks, and build a plan that would support real behavioural change.

We started with a series of culture and accountability assessments. These included anonymous employee feedback, policy and process reviews, and interviews with key stakeholders. Our privacy platform gathered structured insights across key areas like governance, breach readiness, training uptake, and confidence in day-to-day practices. This was not about box-ticking, but holding up a mirror to show how people actually experience privacy in their roles.

The findings told a clear story. Strong foundations were in place, but gaps remained in training consistency, incident response clarity, and local accountability. We mapped these against our privacy maturity scale, surfacing variations across regions and helping the central privacy team see where to focus next.

Our privacy platform gave each country a clear visual on their standing, while enabling the global team to monitor risk in real time. We didn't just leave them with a report. Together, we built a 12-month roadmap, with practical milestones, tailored messaging, and region-specific priorities.

To support this, we designed bespoke e-learning modules based on the realities of each team's working day. Short, focused sessions showed staff how privacy principles apply on a Monday morning, not just in theory.

The result? A clearer, shared understanding of privacy across borders. Local teams gained confidence. The central team gained visibility. And the business gained a stronger, more consistent culture of accountability that goes beyond policies.

"Privacy Culture helped us turn intent into action. Their platform and approach helped shift behaviours, not just metrics."

— Regional Privacy Lead, Global FMCG Company

Culture assessed in 10 countries

Training needs analysis with pre-and-post results

Replaced manual reviews with real-time platform insight

Local maturity benchmarks across governance, breach readiness, and DSAR confidence

Roadmap delivered with clear, regional action points

Ongoing support to track progress and sustain cultural change